

# General Information

## **Welcome at Palmasol Hotel!**

We would like to thank you for the trust you have placed in us by choosing our establishment to enjoy your stay.

We have prepared a directory to provide you with information about the services offered by our Hotel.

If you have any questions or special requests, please do not hesitate to contact our reception department.

We hope to live up to your expectations and that you have an exceptional stay.

*General Manager*



## Enjoy our new Cashless Wristband






## Cashless Bracelet

For your convenience in the hotel facilities we use the cashless bracelet payment method.

*Reload as many times as you want with cash or card.*



**RECHARGING POINT  
AT RECEPTION**

-  • Money back guarantee for unused balance. At the end of your stay we will refund the remaining balance.
-  • Assign each family member the balance you wish.
-  • Prevents theft or loss of money.

## Communications

### Telephones:

- Reception: 9
- Outside line: 0\*\*

To call another room, simply dial the room number.

For international calls, dial 0 for an outside line, then 00 followed by the country number and the phone number you want to call.

Check our national and international rates and the fantastic price offers on our VOIP system. Calls to your country may be cheaper from your room than from your mobile.

Country	Landline	Mobile
Spain	0,04 cents	0,08 cents
Russia	0,30 cents	0,93 cents
UK	0,06 cents	0,33 cents
USA	0,07 cents	0,33 cents
Germany	0,06 cents	0,33 cents
Andorra	0,08 cents	0,53 cents
Belgium	0,06 cents	0,33 cents
Hungary	0,08 cents	0,36 cents
Poland	0,43 cents	0,93 cents
France	0,06 cents	0,33 cents
Ireland	0,06 cents	0,33 cents
Italy	0,06 cents	0,33 cents
Czech Republic	0,33 cents	0,83 cents



## Reception

Our reception desk offers the following services:

- 24-hour front desk service
- Wake-up calls
- Reservation of picnics (must be requested on the previous day before 7:00 pm)
- Luggage storage room
- Courtesy bathroom
- Tourist information
- Currency exchange



## Additional services

Not included. Ask reception about many rates.

- Car rental services and transfers
- Excursion and ticket sale
- Massage services
- Towels can be rented at 3,50 €/day (with a refundable security deposit of 10,00 €)
- You can also buy towels (21,00 €/u.) and swimming caps (5,00 €/u.)
- Medical assistance
- Conference room half-day rent 150,00 € and full-day rent 200,00 €
- Meeting room projector rent 50,00 €
- Parking 16€/24h
- Golf locker 5€/day
- Bike Station 7€/day

**In certain cases your tour operator has the exclusive right to manage these services. In those cases, please contact them directly.**